

Caregiver Support Program

Available to all employees (full-time, part-time, or seasonal) and their dependents

The Insuperity Caregiver Support Program is administered by Cariloop. Services are provided to Insuperity employees and their families at no cost, and include:

HEALTH & MEDICAL SUPPORT

- Coordination and transition of care
- Communicating with caregivers and physicians
- Pediatric care resources
- Geriatric care resources
- Meal services
- Home health

FAMILY & EMOTIONAL SUPPORT

- Changes in family dynamics
- Emotional support needs
- Difficult care decisions
- Behavioral and mental health care resources
- Childcare resources

EDUCATION SUPPORT

- Special education assistance
- IEP support and 504 evaluations
- Early intervention
- Behavioral issues
- Financial aid
- College applications

INSURANCE, FINANCIAL & LEGAL SUPPORT

- Handling finances and bills
- Assistance with legal documents and policies related to health care
- Attorney referrals
- Understanding Medicare, Medicaid, VA Insurance, Long Term Care Insurance, etc.



Getting started

- Create an account at Cariloop.com/register
- Answer a few questions about the person you are caring for
- Access digital resources and a licensed Care Coach to support your caregiving needs
- Invite those who share caregiving responsibilities for that person to the case

Your Care Coach will collaborate with you and those you have invited to the case through the secure Care Portal, which you can access via the Cariloop website or app. Once your case is established, you can securely upload files or documents for easy accessibility whenever needed by your Care Team.

Caregiving support for anyone you consider family

The Insuperity Caregiver Support Program provides virtual assistance for a range of concerns from parenting, eldercare, education, disability, or illness. You can access support for anyone you are caring for – whether it's your child, your parent, your friend, your coworker, your neighbor – or yourself.