The Insperity Employee Assistance Program Administered by Optum[®]

Available to all employees (full-time, part-time, or seasonal) and their dependents

The Insperity Employee Assistance Program (EAP) is administered by Optum. Services provided by the EAP are completely confidential, and most are available at no cost to Insperity employees and their dependents. The EAP provides a majority of the on-demand wellbeing resources and benefits featured on the previous page, and these include:

- Three no-cost counseling sessions per issue, per year (in person or virtual options)
- One complimentary attorney consultation and one mediation session per issue, per year

To access EAP services, receive an authorization code for counseling sessions, or to speak to a licensed counselor 24 hours a day, seven days a week, call 866.402.0003 or visit <u>liveandworkwell.com</u> (access code Insperity).

Receive an authorization code online by searching for a provider in the "Find Care" tab. You'll need to share this code with the provider of your choice during the scheduling process.

Prefer to use your free sessions for text-based therapy through Talkspace?

Download the Talkspace app or visit Talkspace.com. After clicking "Get Started," select "Optum Behavioral Health" as your insurance provider, and provide your authorization code when requested during the setup process.

Wellbeing On-Demand!

Visit the <u>Wellbeing</u>
<u>On-Demand page</u> on the
Insperity Premier™ platform to
access the complete range of
support offered.

The Insperity EAP and Your Wellbeing

7,348
EAP cases opened in 2022

EAP users saw a

16% improvement
in their presenting
issue after using
the EAP



EAP user breakdown

Employees



Spouse



Other dependents

